



Breakdown protection from the UK's most experienced breakdown recovery provider

When you agree to pay the additional fee, the Customer Protect Silver Plus warranty will include Customer Protect Assist attended by the RAC.

As the UK's most experienced breakdown recovery provider, the RAC dedicated patrol network has been providing exceptional service to motorists like you for over 119 years.

The RAC offers you more. The RAC assisted at 2.2 million breakdowns in 2015 and their patrols repair vehicles on average within 30 minutes at the roadside. So if you need to call them, it won't be long until you're moving again.

To enjoy worry-free motoring for up to three years, get protected with Customer Protect Assist attended by the RAC.



### Recovery (includes Roadside)<sup>Δ</sup>

We'll take you, up to seven passengers and your car to the nearest approved garage for repairs. If the car can't be fixed or there is no garage nearby, they will arrange for your vehicle, you and up to seven passengers to be transported to a destination of your choice.



### At Home (includes Roadside and Recovery)<sup>Δ</sup>

An RAC Patrol will be despatched to your home address or within a 1/4 mile radius. Attempts will be made to repair your vehicle on the spot. If a repair is not possible they will transport your vehicle to the nearest approved repairing garage.



AP392\_07/16

**WATCH OUR VIDEO**  
TEXT: 4WARRANTY TO 88802

Complies to:



MOTOR INDUSTRY  
CODE OF PRACTICE  
Vehicle Warranty Products



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Administered by: AutoProtect Administration Limited.

AutoProtect Administration Limited is registered in England with company number 05283776. Registered address: Warwick House, Roydon Road, Harlow, Essex CM19 5DY.



**SILVER PLUS WARRANTY**



UPGRADE:  
Customer Protect Assist attended by the RAC

# PROTECTING YOUR VEHICLE FOR THE ROAD AHEAD



## SILVER PLUS PARTS INCLUDED

The following specifically listed components are included against any Mechanical Breakdown occurring during the Warranty period, provided that the terms and conditions of the Agreement are fully complied with. Any component not listed is specifically excluded.

### ENGINE

The rocker assembly including hydraulic followers, inlet and exhaust valves, inlet and exhaust valve springs and inlet and exhaust valve guides. Buckets, shims, collets, cam journals and cam bearings. Cylinder head, cylinder head gasket, camshaft and followers, timing gears and chains, oil pump, pistons and rings, cylinder bores, con rods, gudgeon pins and bearings, crankshaft and bearings, inlet manifold, flywheel and ring gear. Crank main bearings, crank big end bearings and con rod small end bearings, main journal caps and big end caps (excluding crank balance shaft and drive unit).

Excluding cracked or porous cylinder heads and bores, carbon deposits, skimming/pressure testing, burnt valves and timing chain/belt tensioners and guides.

Timing belts are included provided that the last due change of belt has taken place as specified by the manufacturer's schedule (proof required).

### TORQUE CONVERTER

All internal mechanical components. Pump, turbine, stator and lock up clutch. Bearings and internal bushes.

Excluding all electrical components and oil leaks.

### MANUAL GEARBOX

All internal mechanical components. Internal gears, syncromesh and syncromesh hubs, gear lever, speedo drive. Selector forks and selector shafts. Bearings, input, output and lay shafts and bushes.

Excluding external selector mechanisms, all electrical components and oil seals and leaks.

### AUTOMATIC GEARBOX

All internal mechanical components. Internal gears, gear lever, sun and planet gears and carriers. Brake bands, clutch steel discs and clutch drums (excluding friction linings). Valve block, pressure valves and internal main shafts and pressure seals.

Excluding external selector mechanisms, all electrical components and oil seals and leaks.

### DIFFERENTIAL

All internal mechanical components. Crown wheel and pinion, planet gears and pins. Main input bearing and input seal. Output bearings (excluding output seals).

Excluding all electrical components and oil leaks.

### CLUTCH

All internal mechanical components. Clutch master cylinder, slave cylinder, release bearing, pressure plate, centre disc and oil contamination for centre plate only.

Excluding frictional material.

### FRONT-WHEEL DRIVE

Drive shafts, including constant velocity joints, universal joints and couplings. Outer constant velocity joint housing, inner race, cage and bearings. Outer drive shaft housing, inner race, cage and bearings.

Excluding gaiters.

### REAR-WHEEL DRIVE

Rear half shaft bearings and shaft. Rear constant velocity joint housings, inner race, cage and bearings.

Excluding gaiters.

### WHEEL BEARINGS

Front and rear wheel bearings.

### FUEL INJECTION SYSTEM

Mechanical or electrical fuel pumps, tank sender unit, throttle body, airflow meter, idle control valve, throttle potentiometer, pressure regulator, map sensor. Pedal and throttle body potentiometer. Pressure sensor including fuel rail when not available separately.

Excluding injectors and glow plugs.

### ENGINE COOLING SYSTEM

Water pump, thermostat, thermostat housing, engine cooling fan, radiator, engine oil cooler and heater matrix only.

### STEERING (INCLUDING POWER ASSISTED STEERING)

Steering rack and pinion, steering box and pump, steering lock.

Excluding gaiters.

### FRONT AND REAR SUSPENSION

Coil springs, upper and lower wishbones and ball and swivel joints, suspension arms, tie rod ends, anti-roll bar links, track rod ends.

Excluding bushes.

### BRAKES

Brake master cylinder, wheel cylinders, restrictor valve, brake callipers and servo.

Excluding seizure and corrosion.

### PROPSHAFT

Universal joints and couplings, propshaft bearings.

### ELECTRICAL SYSTEM

Starter motor, alternator, electric window motors and switches, sunroof motor and switch, central locking motors, front and rear windscreen wiper and washer motors, heater fan motor, heater motor resistor, multi-function stalk switch and horn, immobiliser/ alarm, clock, headlight switch, door switch, interior light switch, front and rear fog light switches, heated rear window switch, heated front window switch.

### ENGINE MANAGEMENT

Engine electronic control unit only.

### WORKING MATERIALS

Oils, oil filter and antifreeze are included only if it is essential to replace them as part of an agreed claim.

### CASINGS

If any of the included parts fail and this damages the casing, it will also be included only as part of an agreed claim.

### OPTIONAL PARTS AVAILABLE

If the appropriate box has been selected on the Schedule that item will also be included against Mechanical Breakdown:

### FOUR-WHEEL DRIVE\*

All four wheel drive components are included.

Excluding wiring and connectors.

### AIR CONDITIONING (FACTORY FITTED)\*

The air conditioning compressor unit. In the event of a valid claim, maximum contribution to system re-gas is £45.00 inc VAT.

### TURBO CHARGER (FACTORY FITTED)\*

The turbo charger unit is included.

### ANTI LOCKING BRAKE SYSTEM - ABS (FACTORY FITTED)\*

The ABS modulator and wheel speed sensors only.

The listed components are subject to the terms as described in your warranty agreement and are also subject to certain limitations in the maximum amount paid in the event of a breakdown. Please ask your supplying dealer for further details. Your statutory rights are not affected by the terms of this Mechanical Breakdown Warranty. \*Optional.

## WHAT IF...

...your car refuses to start or breaks down? Even the most reliable of vehicles can let you down sometimes, and cost a fortune to repair.

Customer Protect Silver Plus Warranty is designed to help with the cost of repairs, including replacement parts, labour and VAT.

And when you consider that modern vehicles contain over 1,000 components, any of which might fail over time, the impact on your pocket could be painful.



**WATER PUMP**  
£198



**ALTERNATOR**  
£291



**BRAKE CALLIPERS**  
£157



**DIFFERENTIAL**  
£1,946

- Includes parts labour and VAT
- National repair network
- Three to 48 month options available
- Fast payment of valid claims
- Comprehensive range of parts included
- Recovery attended by the RAC\*